

Ramp communications between ground and cockpit crew – English - Skills maintenance



LEVEL

Maintien



TARGET AUDIENCE / RELEVANT STAFF

Confirmed Agent in English Ramp communications between ground and cockpit crew .



OBJECTIVES

Update the skills to ensure the ground / cockpit interphone communication and to participate in aircraft arrival and departure operations in compliance with safety rules.



CONTENTS

Practice

- Updating of knowledge and reminder of the safety rules concerning the following points: Responsibilities of the agent / Safety rules around the aircraft / Aircraft pre-flight inspection. / Communication form / Methods of implementation of the departure operations of aircraft in its own power or with pushback / emergency procedures.
- Implementation in the context of arrival and departure operations.

Training course based on the IATA Standards in the Airport Handling Manual (AHM) and IATA Ground Handling Manual (IGOM).

🕒 Duration indicative basis

7 hrs / 1 day.

☰ Prerequisites

Ramp communications
ground/cockpit crew – English - Initial training

📖 Method

- Practical training carried out in the context of arrival / departure operations with the use of associated equipment.
- A qualified and experienced trainer provides the training action

✍ Evaluation

- **Practice** : Skills Assessment Sheet (minimum 80% of required positive points).

📅 Validity

Maximum 3 years (IATA / AHM 611).

👥 Contact

☎ + 33 1 48 16 37 24

✉ ifma@geh.aero

🌐 <http://ifma.test.invenietis.com/en/>